



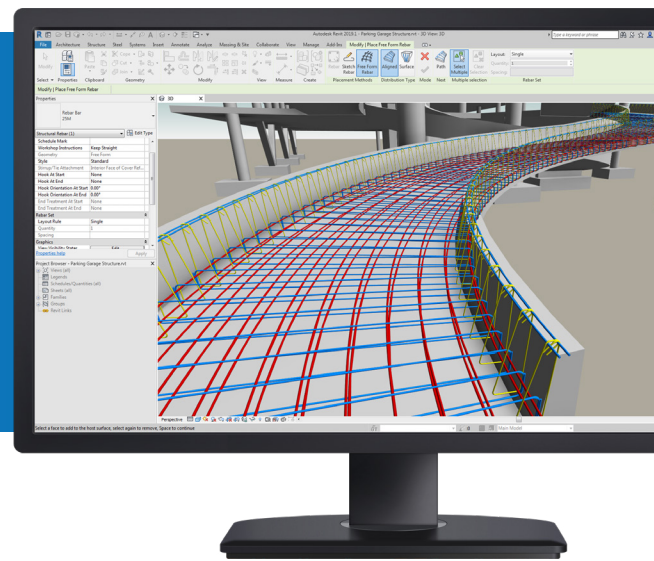
Discover & Optimize

Are you looking to make the move to the latest release of your Autodesk software? Or have you made the change but find yourself struggling to alter to your processes, data requirements and workflow?

Our **Discover and Optimize** bundle is the perfect bundle for users looking for an easy way to deploy, configure and implement the latest Autodesk software into their current workflow.



This package includes a variety of services that will help setup your network license, update your processes, train your staff, provide on-going support and customize the software to work the way you intend.



This bundle includes the following:

1. Project Management

SolidCAD will assign a project manager and point of contact for this project who will be responsible for internal task assignment as well as project meetings, scheduling and follow-up.

2. Network License Setup

For clients on a multi-user network license, SolidCAD will acquire and configure an updated network license file. This file will be deployed on your new license server or hosted through SolidCAD's hosted license service.

3. Customizations

If there are any customizations that are not compatible with the upgraded software, SolidCAD will work with your staff to update these customizations, which can include updating user templates such as plot styles, file paths, etc.

4. Testing

To ensure everything is running smoothly, SolidCAD will test updated templates and new Autodesk Software version installation including updated user templates such as plot styles, file paths, etc. We guarantee that any glitches or bugs are dealt with beforehand.

5. Autodesk Software Deployment

SolidCAD will work closely with your IT group to assist with a Microsoft Software Center Configuration manager (SCCM) solution for deploying your Autodesk software.

6. Training

Given the new functionalities of some upgraded software, there will be a requirement for your staff to participate in upgrade training. SolidCAD's application specialist will provide post deployment training to ensure all users understand all new features and changes.

7. SolidAssist Technical Support

With SolidAssist, you'll receive technical support from our team of certified product experts who are squarely focused on keeping you up and running. Solving more than 2,500 cases every year, our specialists have the troubleshooting experience you can count on. Our support is available in both English and French in all provinces and territories across Canada.



8. FME® - Support (Optional)

With every file format change, compatibility between CAD to GIS are affected and additional work may be required to integrate such change.

SolidCAD's certified FME application specialist will identify in-compatible file formats changes and provide automated workspace interfaces integrating between CAD to GIS.

If you have any questions or would like to get a quote, please call us at 1.877.438.2231 and ask to speak to one of our representatives or e-mail us at sales@solidcad.ca